

Using clinical audit to support quality improvement seminar

Friday 26th February 2016

About the event:

Clinical audit is an integral part of monitoring the quality of care provided by health services. It demonstrates the extent to which practice is in line with recommended guidelines and is a powerful tool to change practice... if used correctly. If not used correctly, it can waste valuable time and resources.

In this seminar we will discuss what a good audit looks like, how you might build one and how to use audit to change practice. We will provide working examples of where audit has changed practice. Importantly, this seminar will give you tools to take away and implement. Speakers will provide advice on what does and does not work, and will provide principles to assist you in getting the most out of the audit activity.

Who should attend? This seminar is intended for those working in the acute and sub-acute health sector with accountability for monitoring performance of a clinical area or across the health facility or an interest in moving into this field. This includes, but is not limited to:

- Directors and Managers of Clinical Services;
- Quality and Safety Managers;
- Risk Managers; and
- Nurse Managers.

Venue: The Alfred Medical Research and Education Precinct (AMREP) lecture theatre, 75 Commercial Rd, The Alfred, Melbourne Vic 3004.

This is located 100m west of the Punt and Commercial Rd intersection.

Event date: Friday 26th February 2016

Event time: 9:00am - 4:00pm
(Registration opens at 8:30am)

Cost: \$195pp (inclusive of GST)*

*A 20% discount applies for Monash University staff and students with payment via internal transfer. Email cost centre, fund source to crepatientsafety@monash.edu.

Catering provided.

Payment and registration is by credit card only:

<http://ecommerce.med.monash.edu.au/product.asp?pid=666&cid=42&c=191428>

Registration is finalised once you receive a registration confirmation email from the administrator.

Terms and Conditions: Refunds will not be given if cancellations are advised less than seven days prior to the event. Please note, a colleague is always welcome to attend in your place. Refund requests need to be received in writing to crepatientsafety@monash.edu.

Further venue details, accommodation and parking information can be found on our website at:

<http://www.med.monash.edu.au/sphpm/creps/seminars.html>

Enquiries to Catherine Pound on +61 3 9903 0891 or crepatientsafety@monash.edu.

Finance office use only M15004 / 3260397 CREPS Workshops



MONASH University
School of Public Health and Preventive Medicine



Centre of
Research Excellence
in Patient Safety

Speaker details

(in order of appearance)

Associate Professor Sue Evans is Associate Director of the Centre of Research Excellence in Patient Safety and Head of the Clinical Registry Unit at Monash University. Sue has a keen interest in improving measurement of quality in health and manages a number of large clinical registries operating across Victoria. She leads a number of research projects exploring how best to use data to monitor quality of care.

Professor John McNeil is Head of the Department of Epidemiology and Preventive Medicine, Monash University, Melbourne, and Head of the School of Public Health and Preventive Medicine (SPHPM) at the Alfred Hospital site. He is a Physician whose principal research interest is in the use of drugs to prevent chronic disease. Prof McNeil's department covers a broad range of research activities and hosts a number of national research centres. These include Australian coordinating centres for research in critical care and anaesthesia, several major clinical registries, cohort studies and large-scale clinical trials.

Emeritus Professor Gerry Fowkes is Director of The University of Edinburgh's Centre for Public Health and Primary Care Research and Head of Population Studies for Cardiovascular group in Queen's Medical Research Institute. Prof Fowkes is Co-leader of the University's on-line course on Mastering Clinical Audit. This course outlines fundamentals for undertaking clinical audit and is implemented across the UK and internationally.

Clinical Associate Professor John Richard Newton is the Medical Director of Austin Mental Health Service. Austin Mental Health is a large mental health service based in a teaching hospital with a strong research component. It has a diverse range of Adult, Child and Youth, regional and statewide specialist mental health services. He is also a Consultant Psychiatrist and the Clinical Director, of BETRS, a specialist Body image, Eating Disorder, Treatment and Recovery Service. He is strongly committed to consumer and carer participation in Mental Health Service development and the provision of safe effective evidence based interventions for all members of the community in need of mental health care.

Ms Monica Finnigan is the Director of Quality Improvement and Innovation at Austin Health, with over 15 years' experience in various quality, operational and managerial roles in several major health services in Victoria. Monica is passionate about driving improvement, leading change and empowering others to achieve organisational goals. Monica has been successful in leading multiple organisation wide system improvement projects, and has extensive experience presenting and lecturing, at national and international health and safety conferences. Her work has been published in a number of key health journals.

Dr Margaret Way is Director of Clinical Governance for Alfred Health and is responsible for management of the Alfred Health Clinical Governance, Quality and Risk Program. This role involves fostering strong relationships and linkages between key stakeholders in clinical governance and quality management within the organisation and ensuring linkages with business planning and the compliance system. This also requires high level monitoring and reporting and safety and quality performance data. Dr Way has worked as a Senior Manager and Clinician for over 20 years in the Victorian Healthcare sector. Marg is an adjunct Senior Research Fellow with the SPHPM.

Dr Bernice Redley is an Associate Professor in the School of Nursing and Midwifery at Deakin University research partnership with Monash Health. Her research interests include supporting patient safety and healthcare quality improvement activities in complex health care settings, interprofessional teamwork and communication, the application of health informatics to support nursing practice and health service evaluation.

(continued overleaf)

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Speaker profiles

Ms Cindy Schultz-Ferguson brings a strategic focus to her role as a health consumer representative and advocate. Her experience as a management consultant, line manager and her personal cancer diagnosis brings a strong combination of insights and knowledge. She is an active participant in local, State and National committees, including the Australian Breast Device Registry, and the assessment of breast cancer research grants.

Professor Fabrizio Carinci is Professor of Health Systems and Policy at the University of Surrey, UK. An international expert in biostatistics and health information for policy, he has worked for 25 years at the interface of policy and the academia. Currently a Member of the OECD Health Care Quality Indicators Expert Group, he has worked for many different institutions, including Universities (Harvard, Monash, Perugia and Surrey), research institutes (Mario Negri), governmental bodies (Italian Ministry of Health and AGENAS) and international bodies (OECD, WHO Europe, and the European Commission).

Associate Professor Daryl Jones graduated from the University of Melbourne in 1996 and is an Intensive Care Specialist at Austin Health. Daryl is also an adjunct research fellow at Monash University, an adjunct Associate Professor at the University of Melbourne and an advisor to the Australian Commission on Safety and Quality in Health Care. He has completed a doctor of medicine in aspects of the Rapid Response Team (RRT) and has recently completed a PhD on the RRT that will assess the characteristics and outcomes of patients who are reviewed by the RRT, and details of resource utilisation of the MET in ICU-equipped hospitals throughout Australia.

Mrs Jeannette Kamar is a Registered Nurse with a Bachelor of Applied Science in Nursing. Currently Jeannette is the Policy and Procedure Coordinator for Northern Health. In 2013 she assisted Northern Health with the implementation of the 10 National Standards and prior to this she managed for over 10 years the Injury Prevention Unit at The Northern Hospital (TNH). Jeannette has been the driving force behind the development and validation of the TNH-STRATIFY falls risk assessment tool and the TNH falls prevention program which significantly reduced falls related injuries. Jeannette contributed to the development of a number of best practice guidelines including Minimising the Risk of Falls & Fall-related Injuries, developed by the Victorian Quality Council in 2003.

Associate Professor Erica Wood is head of the Transfusion Research Unit in the Department of Epidemiology and Preventive Medicine at Monash University. She is a consultant haematologist at Monash Health and holds an honorary appointment at the Peter MacCallum Cancer Centre. Erica is vice-president of the International Society of Blood Transfusion (ISBT), and a member of the ISBT working parties on haemovigilance, clinical practice and transfusion-transmitted infectious diseases. Erica is president of the International Haemovigilance Network, past-president of the Australian and New Zealand Society of Blood Transfusion, and a member of the WHO Expert Advisory Panel in Transfusion Medicine.

PROGRAM

Time	Area covered	Speaker and Organisation
0830	REGISTRATION	
Session 1	Facilitator: A/Prof Sue Evans	
0900 - 0910	Opening address	Prof John McNeil, Monash University
0910 - 0940	The fundamentals of clinical audit	Emeritus Prof Gerry Fowkes, The University of Edinburgh (UK)
0940 - 1010	Can we audit for the exceptional consumer or carer experience in mental health?	Clinical A/Prof Richard Newton, Austin Mental Health Service
1010 - 1030	Panel	
1030 - 1050	MORNING TEA (20 minutes)	
Session 2	Facilitator: Emeritus Prof Gerry Fowkes	
1050 - 1110	Implementing bedside audit	Ms Monica Finnigan, Austin Health
1110 - 1130	Effective use of clinical screening, coding data and reporting for robust hospital mortality review	Dr Marg Way, Alfred Health
1130 - 1150	Examining the properties of a handover observation audit tool	A/Prof Bernice Redley, Deakin University
1150 - 1210	Consumers as partners in audit	Ms Cindy Schultz-Ferguson, Consumer perspective
1210 - 1230	Panel	
1230 - 1320	LUNCH (50 minutes)	
Session 3	Facilitator: Dr Marg Way	
1320 - 1350	Health care quality indicators: EU and OECD projects	Prof Fabrizio Carinci, University of Surrey (UK)
1350 - 1410	Deteriorating patients - are we reaching them?	A/Prof Daryl Jones, Austin Health
1410 - 1430	Panel	
1430 - 1445	AFTERNOON TEA (15 minutes)	
Session 4	Facilitator: Prof Fabrizio Carinci	
1445 - 1505	REDCap as a tool for audit	Ms Annie Gilbert, Alfred Health
1505 - 1525	Clinical audit relating to falls	Mrs Jeannette Kamar, Northern Health
1525 - 1545	Transfusion practice	A/Prof Erica Wood, Monash University
1545 - 1600	Panel	
1600	CLOSE	